

Financial Services User Group



Meeting of the Financial Services User Group Agenda

27 January 2011

Time:	10.00–17.00
Place:	European Commission Internal Market and Services DG, Room Cassis de Dijon Rue de Spa 2, 1000 Brussels

- 10.00 **Welcoming words**
Mr Jean-Yves Muylle, Head of Unit H3 - Retail issues, consumer policy and payment systems (Internal Market and Services DG) and
Ms Maria Cristina Russo, Head of Unit B4 - Financial services and redress (DG Health and Consumers)
- 10.30 **Presentation of members**
- 10.45 **Adoption of the Rules of procedure**
http://ec.europa.eu/dgs/internal_market/docs/calls/2010/2010-04-h/2010-04-H-terms_of_reference_en.pdf
- 11.00 **Retail financial services and Payments issues**
presentation by *Mr Jean-Yves Muylle* and
Mr Sebastian Bohr, Deputy Head of Unit B4, DG Health and Consumers
http://ec.europa.eu/internal_market/finservices-retail/index_en.htm
http://ec.europa.eu/internal_market/payments/index_en.htm
- 11.30 **Discussion of the priorities of the FSUG**
- 12.00 **Public consultation on Packaged retail investment products**
presentation by *Mr Timothy Shakesby* and *Ms Esther Wandel*, Unit G4 - Asset management, Internal Market and Services DG
http://ec.europa.eu/internal_market/finservices-retail/investment_products_en.htm#consultation
- 12.30 **Review of Markets in financial instruments directive and the Consumer market study on advice**
presentation by *Mr Timothy Shakesby* and *Ms Angela Black*, Unit B4, DG Health and Consumers
http://ec.europa.eu/internal_market/securities/isd/index_en.htm
- 13.00 **Public consultation on legislative changes to the UCITS depository function and to the UCITS managers' remuneration**
presentation by *Mr Federico Cupelli* and *Ms Sonia Cattarinussi*, Unit G4, DG Internal Market and Services
http://ec.europa.eu/internal_market/consultations/2010/ucits_en.htm

- 13.15 **Sandwich lunch**
- 14.15 **Work in the area of behavioural economics**
presentation by *Mr David Mair*, Head of Unit B1 - Consumer markets, DG Health and Consumers
http://ec.europa.eu/consumers/strategy/consumer_behaviour_en.htm
- 14.45 **Bank fees transparency initiative**
presentation by *Ms Sarah Lynch*, Unit H3 - Retail issues, consumer policy and payment systems (Internal Market and Services DG) and *Ms Angela Black*
http://ec.europa.eu/consumers/strategy/facts_en.htm#Retail
- 15.15 **Mystery shopping study on switching bank accounts**
presentation by *Ms Angela Black*
http://ec.europa.eu/internal_market/finances-retail/mobility/bank_switching_en.htm#rules
- 15.45 **Public consultation on the Level 2 implementing measures for Solvency II**
presentation by *Ms Charlotte Paterson*, Unit H2 - Insurance and pensions, Internal Market and Services DG
http://ec.europa.eu/internal_market/consultations/2010/solvency-2_en.htm
- 16.15 **Commission Communication: Reinforcing sanctioning regimes in the financial sector**
presentation by *Mr Jan Ceysens* and *Ms Raffaella Assetta*, Unit G1 – Financial Services Policy, Internal Market and Services DG
http://ec.europa.eu/internal_market/finances/sanctions_en.htm
- 16.45 **Conclusions**