



Meeting of the Financial Services User Group - Draft Agenda

31 January - 1 February 2019

Time:	31 January 2019, 11.30 – 18.00 1 February 2019, 9.30 – 16.00
Venue:	DG Financial Stability, Financial Services and Capital Markets Union T. Stoll Room, Rue de Spa 2, 1000 Brussels

Thursday 31 January

- 11.30 Adoption of the agenda and approval of the minutes of the November 2018 meeting
- 11.40 Annual reminder of expert group rules
- 11.50 Tour de Table
- 12.30 *Lunch*
- 13.30 European Commission first feedback on FSUG recommendations to the next European Commission
- 14.30 Presentation of the Evaluation of the Distance Marketing of Financial Services Directive and update on the Evaluation of the Consumer Credit Directive.
- 15.00 Presentation on the results of the first reports of ESAs on costs and past performance of retail investment, insurance and pension products
- 15.45 2019 Research projects: first discussion and vote, and discussion on the scope of selected studies
- 17.00 FSUG Subgroups:
- Consumers unable to choose the right financial product (lead: Joost)

- Digitalisation of financial services – conduct of business and big data (lead: Mick)
- Cryptoassets (lead: Martin)

Friday 1 February

- 9.30 FSUG subgroups:
 - Financial advice (lead: Aleksandra)
 - Digitalisation of financial services: accessibility issues (lead: Anne-Sophie)
- 11.00 Presentation of 2018 Consumer Market Scoreboard
- 11.45 Retail Financial Services Action Plan, update on Action 1 and 2: cross-border payments
- 12.00 Work Programme for 2019
- 13.00 *Lunch*
- 14.00 Update on the FSUG 2018 Annual Report
- 14.30 Risk Outlook
- 15.15 Wrap-up session on subgroups' discussions
- 15.55 AOB and conclusion