



Meeting of the Financial Services User Group Agenda

2-3 July 2012

Time:	2 July 2012	11.30-18.00
	3 July 2012	9.30-16.30
Place:	European Commission Internal Market and Services DG, Room T Stoll Rue de Spa 2, 1000 Brussels	

Monday 2 July

11.30 Adoption of the agenda and approval of the minutes of the last meeting (22-23 May 2012)

Tour de table

- Members' activities of FSUG interest, including participation in events on behalf of FSUG
- Update on identified consumers' risks or detriments as early warnings which could potentially be reported to the Commission and ESAs

12.30 State of play of the implementation of SEPA – presentation by Mr Jean-Yves Muylle (Internal Market and Services DG/H3)

13.00 Lunch

14.00 Inception report: study on the position of savers in private pension products – presentation by Oxera

14.45 First discussion on the content of the 2012 FSUG priorities reports:

- Financial supervision and sanctions (Mr Mick McAteer)
- Alternative providers of financial services (Mr Bernard Bayot)

15.45 State of play of the Mortgage Credit Directive – presentation by Ms Jennifer Robertson (Internal Market and Services DG/H3)

16.30 Reviewed FSUG strategy paper – discussion based on the comments collected by Mr Nikolaos Daskalakis (FSUG member)

17.00 Follow-up on the state of play of the 2012 FSUG research studies – by Mr Maciej Berestecki (Internal Market and Services DG/H3)

19.30 Dinner offered by the Commission at Radisson Blu EU

Tuesday 3 July

- 9.30** **Status of inter-institutional negotiations on the Alternative Dispute Resolution and Online Dispute Resolution legislative proposals** – presentation by Ms Maria-Cristina Russo (DG Health and Consumers/B4)
- 10.15** **Feedback on the FSUG response to the consultation on bank accounts** – presentation by Mr Chris Gauci (DG Health and Consumers/B4) and Mr Maciej Berestecki (Internal Market and Services DG/H3)
- 11.00** **Draft chapter on the lessons learnt from the FSUG meeting in Madrid** – presentation by Mr Nikolaos Daskalakis (FSUG member)
- 11.30** **European Commission proposal on bank recovery and resolution** – presentation by Mr Hannes Huhtaniemi (Internal Market and Services DG/H4)
- 12.15** **High-level Expert Group on reforming the structure of the EU banking sector** – presentation of the Group's objectives and feedback on the FSUG response to the consultation by Mr Mattias Levin (Internal Market and Services DG/H1)
- 13.00** ***Lunch***
- 14.00** **Feedback on the overall results of the consultation of the Green Paper on card, internet and mobile payments** – presentation by Mr Gerd Heinen (Internal Market and Services DG/H3)
- 14.45** **Consumer Agenda** – presentation by Mr Olivier Micol (DG Health and Consumers/B6)
- 15.45** **Conclusions**