



**Meeting of the Financial Services User Group  
Agenda  
18-19 June 2018**

<b>Time:</b>	<b>18 June 2018</b>	<b>8.30 – 18.00</b>
	<b>19 June 2018</b>	<b>09.00 – 15.30</b>
<b>Instituto Superior de Contabilidade e Administração do Porto (ISCAP), Street Jaime Lopes Amorim,</b>		

**Monday 18 June  
Conference**

**Consumer Protection and Supervision in the Financial Services**

8:30 am to 9:30 am	<b>Registration and Reception</b>
9:30 am to 10:00 am	<b>Opening Ceremonies</b> Dean of ISCAP – Fernando Magalhães President of ATM – Octávio Viana Director of Research Centre – CEOS.PP – Amélia Silva
	<b>FINTECH</b>
10:00 am to 11:05 pm	Martin Schmalzried – <b>Cryptoassets</b> (30 minutes) Q&A  José Amorim & Azevedo – <b>Taxation in Cryptocurrencies</b> (20 minutes) Q&A
11:05 am to 11:30 pm	25 minutes – coffee break

11:30 am to 12:40 pm	<p>Aleksandra Maczyska – <b>Robo-advisors</b> (25 minutes)</p> <p>Q&amp;A</p> <p>Paulo Duarte – <b>Smart contracts</b> (25 minutes)</p> <p>Q&amp;A</p>
12:45 pm to 2:10 pm	<b>Lunch</b>
	<b>FINANCIAL CONSUMER PROTECTION</b>
2:10 pm to 4:20 pm	<p>Mario Centeno – <b>The reform of the Supervision Model of the Financial Sector in Portugal and in the EU, considering the new developments in the EU financial sector (Brexit, financial conglomerates, mis-selling, etc.).</b> (30 minutes)</p> <p>Q&amp;A</p> <p>Mick McAtter – <b>Brexit &amp; Risk Outlook</b> (20 minutes)</p> <p>Q&amp;A</p> <p>Rym Ayadi – <b>Non- Performing-Loans and the prudential supervision at the cost of the consumer</b> (30 minutes)</p> <p>Q&amp;A</p> <p>Carmina Pina – <b>NPL's em Portugal</b> (20 minutes)</p> <p>Q&amp;A</p>
4:20 pm to 4:45 pm	25 minutes – coffee break
4:45 pm to 5:50 pm	<p>Vinay Pranjivan – <b>Switching and cross-border purchase of financial products and services</b> (20 minutes)</p> <p>Q&amp;A</p> <p>Malgorzata Feluch – <b>Provisions on switching of the payment account directive</b> (20 minutes)</p> <p>Q&amp;A</p> <p>Maria Lúcia – <b>Consumer protection best practices of financial services</b> (25 minutes)</p> <p>Q&amp;A</p>
5:50 pm	<b>Close Ceremony</b> – João Rocha – Dean of P.PORTO

**Tuesday, 19 June**

**FSUG meeting**

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| 09.00 – 09.10 | Adoption of the agenda and minutes from the previous meeting   |
| 09.10- 10.10  | Distribution of investment products (leader: Aleksandra) – preparation of the FSUG position paper and main points to be raised by the FSUG representative at the CMU hearing |
| 10.10 – 10.50 | Interim report for the study on digitalisation and financial Inclusion – discussion on the basis of the interim report (leader: Anne Sophie-Parent)                          |
| 10.50 – 11.30 | Presentation of findings of the research Pension Benefit Statement– Jan Sebo;  |
| 11.30 – 12.00 | Preparation of the reply to the consultation on Fitness check on the EU framework for public reporting by companies (leader: Joost and Robin);                               |

[https://ec.europa.eu/info/consultations/finance-2018-companies-public-reporting\\_en](https://ec.europa.eu/info/consultations/finance-2018-companies-public-reporting_en)

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| 12.00 -12.30  | coffee break   |
| 12.30 – 13.30 | Lessons learnt from the meeting in Porto – discussion prior to the preparation of a report |
| 13.30 - 14.00 | AOB & preliminary discussion about the preparation of the Annual Report                    |
| 14.00 -15.30  | Lunch and closing of the meeting   |