



Meeting of the Financial Services User Group Agenda

16-17 December 2013

Time:	16 December 2013	11.30-17.30
	17 December 2013	09.30-16.00
Place:	European Commission Internal Market and Services DG, Room T Stoll Rue de Spa 2, 1000 Brussels	

Monday, 16 December

11.30 **Opening remarks by Mario Nava**, Director “Financial Institutions”, Internal Market and Services Directorate-General

12.00 **Adoption of the agenda and approval of the minutes of the last FSUG meeting** (22-23 October 2013) – Tour de table

- Short presentation by members of the group,
- Members’ activities of FSUG interest, including participation in events on behalf of FSUG
- Update on identified consumers’ risks or detriments as early warnings which could potentially be reported to the Commission and ESAs

12.50 **Finalisation of FSUG position papers on:**

- The study on ownership of the EU economy (position paper drafted by Guillaume Prache)
- The study on remuneration of financial intermediaries (position paper drafted by Christian Prantner)

13.15 *Lunch*

14.15 **Feedback from the consultation on the review of the European System of financial supervision**, by Kathrin Blanck-Putz (Internal Market and Services DG/O2)

15.00 **Up-date on the Single Market Month conclusions** by Bruno Franchetti (Internal Market and Services DG/A4) and Delphine Leroy (Internal Market and Services DG/H3)

15.20 Public consultation on the review of the Regulation on Consumer Protection Cooperation – presentation by Marie-Paul Benassi (Health and Consumers DG, B5)

http://ec.europa.eu/dgs/health_consumer/dgs_consultations/ca/consumer_protection_cooperation_regulation_201310_en.htm

16.00 FSUG contribution to the on-going consultations:

- Public consultation on crowd-funding in the EU (deadline: 31.12.2013)
http://ec.europa.eu/internal_market/consultations/2013/crowdfunding/index_en.htm
- ESAs Joint Committee Consultation Paper on complaints-handling guidelines (deadline: 7.02.2014)
<http://www.esma.europa.eu/consultation/Draft-guidelines-complaints-handling-securities-ESMA-and-banking-EBA-sectors>

16.40 Administrative issues

- Update on studies
- Rules of procedure
- Reimbursement
- 2014 dates of meetings

Tuesday, 17 December

9.30 Up-date on the Consumer Credit Directive by Maria Lissowska (Health and Consumers DG, B4)

10.00 Update of the Payment Account Directive by Maciej Berestecki (Internal Market and Services DG/H3)

10.30 FSUG Chair and vice-chair election

11.00 Up-date on the Transatlantic Trade and Investment Partnership (TTIP) negotiation by Almoró Rubín De Cervin (Internal Market and Services DG/O2)

12.00 Address of Mrs Paola Testori-Coggi, Director General of Health and Consumers Directorate-General

12.30 Consumer credit campaign in Spain, Ireland, Malta and Cyprus - presentation by Eleni Tampaki (Health and Consumers DG, B4)

13.15 Lunch

14.15 Follow-up to the discussion on problems of financial users which could be tackled by the policy of the European Commission in close future – follow up to the exchange of views and discussion with Mr Erik Nooteboom and Philippe Pelle (Internal Market and Services DG/H3)

15.15 Conclusions