



Meeting of the Financial Services User Group Agenda

18-19 October 2011

Time:	18 October 2011	11.30-18.00
	19 October 2011	9.30-16.30
Place:	European Commission Internal Market and Services DG, Room T Stoll Rue de Spa 2, 1000 Brussels	

Tuesday 18 October

11.30 Adoption of the agenda, Rules of Procedure and approval of last meeting's minutes (20-21 September)

Tour de table:

- Members' activities of FSUG interest
- Update on identified consumers' risks or detriments as early warnings which could potentially be reported to ESAs.

12:30 Conclusions & Lessons to be drawn from the meeting in Athens (20-21 September)

13.30 *Lunch*

15.00 Update on the state of play of Solvency II implementing measures – presentation by Ms Kathrin Blanck-Putz (Internal Market and Services DG/H2)

15.45 Update on the state of play of the Insurance Mediation Directive – presentation by Ms Aglika Tzvetanova (Internal Market and Services DG/H2)

16.15 OECD Conference on consumer financial protection – debrief by Mr Maciej Berestecki (Internal Market and Services DG/H3)

16.45 Basic principles for consumer protection – discussion over FSUG draft paper

17.15 Current advertising practices regarding consumer credits – presentation by Ms Maria Lissowska (Health and Consumers DG/B4)

19.30 *Dinner offered by the Commission at Martin's Central Park Hotel*

Wednesday 19 October

- 09:30** **Case study Spain: ADICAE 23 years experience of financial services users' collective defense at court** – presentation by Mr Carlos J. Zarco Pleguezuelos (member of the FSUG / member of the legal team of ADICAE)
- 10.15** **Social Business Initiative: Promoting social investment funds – findings of the public consultation** – presentation by Ms Esther Wandel and Mr Timothy Shakesby (Internal Market and Services DG/G4)
- 11.00** **Principles and Practices of Financial Market Regulation** – discussion over FSUG draft paper
- 11.45** **Discussion over FSUG's 2011 Annual Report** – based on outline circulated by the Chairman
- 12.45** *Lunch*
- 14.00** **Findings of the public consultation on a new European regime for venture capital** – presentation by Ms Gabriela Tschirkova (Internal Market and Services DG/G4)
- 14.45** **Collective redress** – discussion n over FSUG draft paper
- 15.15** **Brief presentation of the selection procedure of contractors of DG MARKET's Framework Contract** – presentation by Ms Vanessa de Bruyn (Internal Market and Services DG/B2)
- 15.45** **Conclusions**